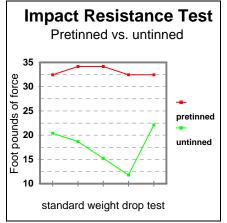
Holiday Issue 1995 Vol. 1.7 CARBIDE PROCESSORS, INC., NEWSLETTER

Eliminate Tip Loss and Reduce Breakage with Carbide Processors, Inc., Pretinning



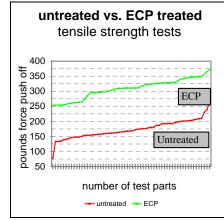
88% Greater Strength

Your Holiday Card is Feeding Babies

A lot of people send out cards around holiday time for various holidays. We used to do this and we quit doing it a couple years ago. Instead we just extend our best wishes in this newsletter.

We used the money we would have spent on cards to feed the hungry. One dollar to a well run food bank means somewhere between twelve and eighteen dollars in food can be given away.

This year the food banks have a real shortage of baby food and formula. We donated the card money in the form of baby food. \$1,000 worth of baby food is 664 baby meals. We figure we feed about 45 babies for a full month.



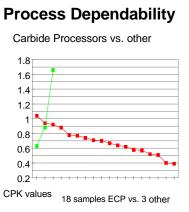
79% Greater Strength

Please let me wish you nothing but the best this holiday season. If you can live without a holiday card from us then you can feel awfully good about feeding a lot of hungry babies.

Big John's Breakthrough

John Osborne called. He had a great idea to share.

John had some saws to braze up. They were nine inch saws with 25 tips and a three inch bore. He was using a 3/64" (.047") plate. Traditionally John had had a tremendous amount of hammering to do after he brazed these plates. The plates moved maybe as much as half inch during brazing. John's idea involved ice. He took about nine half-round ice cubes out of the refrigerator and put them on

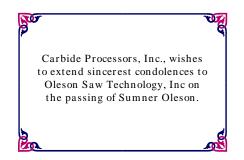




top of the saw plate. Then he started brazing. When he was through he checked the plates. There was no distortion at all.

Big John is pretty impressed with this idea. He'd like to talk to anyone who has ever heard of or done something similar.

John Osborne Carbide Specialties Covina, Ca. (818) 915-3911



Carbide Processors, Incorporated -- The Premiere Pretinning Company 2733 South Ash Street Tacoma, Washington 98409 Phone (800) 346-8274 (206) 272-1708 Fax (800) 707-5802 (206) 383-5802

More Consistent Processing

Reducing Breakage

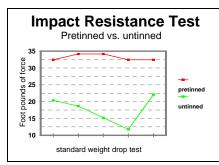
Pretinning can improve impact resistance.

We ran a weight drop test. We just drop a weight and measured the height at which the parts break. We laid the pretinned parts on their side. The solder wasn't underneath the tips or on top of the tips. We did this so the softer solder would not absorb the impact force.

Results:

| | untinned | pretinned |
|-------|----------|-----------|
| | 20.39 | 32.44 |
| | 18.67 | 34.17 |
| | 15.22 | 34.17 |
| | 11.78 | 32.44 |
| | 22.11 | 32.44 |
| total | 88.17 | 165.66 |
| avg. | 17.63 | 33.13 |
| high | 22.11 | 34.17 |
| low | 11.78 | 32.44 |

Once again, this is not a perfect test. It does seem to show two things. Proper use of braze alloy really increases the impact resistance of the carbide. Also proper pretinning creates much more uniform performance at a much higher level than untinned tips have.



Pretreatment

We are developing a new method of pretreating tungsten carbide. We are getting tremendous results as you can see by the article. This process is already as good or slightly better than anything else in the world and we are improving it daily. It is not as good as it is going to be but it is definitely good enough to make it worth taking a look at it.

Reduce Tip Loss

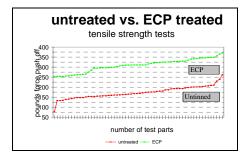
We had a test run. We used untreated tips and tips we had processed with our ECP process for pretreating before brazing. We used identical tips supplied by an outside source. The testing agency used automatic equipment to braze both sets of tips on saws.

A side pressure push off test was used to measure the strength of the bond.

| Untreated | | ECP Treated |
|-----------|-----|-------------|
| low | 77 | 253 |
| high | 262 | 372 |
| avg. | 173 | 309 |

You can see by the graph that only one of the untreated tips was higher than the lowest treated tip. The lowest ECP tip was 329% as strong as the lowest untreated tip. The highest ECP treated tip was 142% as strong as the highest untreated tip. The difference in averages was 178%.

This is not a perfect test. We do not claim to have a perfect process but we do have a process that is incredibly good at improving bonding strength.



Improving Dependability

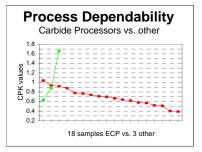
We supplied sample parts treated 18 different ways with eighteen different versions of our new ECP process. This was done to help us determine which variables produced which results. The lab doing the testing also added three batches of saw tips supplied by another, older process. The testing lab used CPK values as a measure of the dependability of the process. The very basic level of performance for this customer was 1.00. Even at this level statistical analysis tells you that your process is not in control and you will almost certainly produce bad parts. We got beat on one point. The other process had one CPK value as high as 1.6. Our highest was just over one. However the other process still had one low point and one very low point. This is after 35 years of doing this process.

Our ECP process was designed to be extremely versatile. We have several variables such as chemical bath, time, temperature, amount and density of current. What's more these process parameters are easily measured and easily controlled.

We do need to adjust the process for each different material.

We are currently in the process of refining this process. And it is going well. Quite frankly, we would have been much happier to beat the competition all hollow on these results too. However this was a lot of shooting in the dark. The fact that we did this well on the second set of tests is incredibly encouraging. It has identified several things as problems and advantages.

Our goal, as always, is Six Sigma performance. We intend to create values at six or above while our competition is till bouncing around above and below one CPK.



Better, Cheaper and New Solder

We have a new solder. It is as strong or stronger than anything else we have ever offered. It is also cheaper than anything else we have ever offered.

This new solder is similar to the Copper - Zinc solders that have been so popular for years in certain applications. In addition we have added a couple percent of nickel to give the solder better flow. This means fewer gaps, less porosity and better strength. See article on New Solder.

New Solder

When you ask for something we listen. It may take us a while to develop it but we do listen.

We have been asked many times for a new alloy. There are a lot of people who are more than happy to trade a little higher brazing temperature for more strength and less cost. A lot of cutting applications would benefit from a higher melting temperature since the tools would hold up better under more heat.

We have always used a very high % silver solder. We have done this because it was the best way to give great strength at low melting temperatures.

We have been asked to supply a higher temperature solder as others do. We never wanted to do that because we couldn't find a truly excellent braze alloy.

We have been working with a distant research facility and we have a new alloy that is showing tremendous promise.

It melts in the 1500°F to 1600°F range as other, similar alloys do. However this alloy is not just copper and zinc. It also has nickel which gives it better wettability, better flow, greater strength and much better joints. Nickel strengthens alloys and makes them work better at higher temperatures. This new alloy flows better and bonds better than conventional alloys.

This alloy has several advantages. It is much lower in cost because it has no silver. This also means a guaranteed cost because the silver market is very volatile. This alloy is much better in operations where the part such as a saw is heat treated after brazing. This alloy holds up much better during heat treating.

We have reports that these alloys are stronger than the conventional 50% silver solder alloys. We have seen these alloys solve really tough cutting problems such as frozen Knotty pine. They should also be aggressive for really tough cutting such as steel round stock for crankshafts.

These alloys are high copper alloys. This means that they give excellent cushioning during operation because of the softer copper that leaves thermal stresses as well as absorbing impact stresses.

We are really impressed with these alloys. We are not in production yet but we sure could be. If you are interested then please give Joel a call at 800 346-8274.

Daddy Gets Tough

My insurance agent has become a close friend. We go to lunch together and we have thrown birthday parties for each other.

One of the things we have in common is daughters. We each have a nineteen year old daughter that we deeply love. We want to do the very best for our little girls and it is hard to deny them anything.

Last week we were on the way to lunch and Tom remarked that his daughter was on a pretty tight budget. Dorm food didn't agree with her and she was spending a lot of money on food because she was cooking for herself.

Well, Tom does pretty well in the insurance business because he works hard, he's smart and honest and he's been in it thirty years.

When he told me his daughter was on a tight budget it kind of surprised me. I thought a minute and then said "that must be tough for you?" Tom admitted it was. He then said that he wanted to send his daughter more money but his wife and his daughter had a budget worked out. Tom did get to go to Costco and buy her a refrigerator though.

When my kids were little I always worried about whether I could provide for them well. Now that we are all older I have to learn not to do everything for them. That's just about as hard. I am glad that I have Tom to help me out.

About the Graphics

We have had suggestions that our newsletter might look more serious if we didn't use the little pictures. That's probably true. However we use the little pictures for four reasons. 1. They add some visual interest. 2. They help fill out the columns and make everything fit. 3. Kristin likes doing them. 4. My mother likes seeing them.

So there are four reasons. It boils down to the fact that my secretary and my mother both like them. That's hard to argue with.



Squirrels and Customer Service

A couple years ago I had an accident on a ladder. I spent about six months at home in a wheelchair. During a lot of that I was so drugged and in so much pain that I couldn't really read or even watch television.

I did become fascinated with the squirrels in the back yard. I have come to think of them as customers. It's a business that is going well. I started with one squirrel and I am now up to four at a time. The housekeeper reports as many as five at a time. I have my first employee. She is the housekeeper's three year old daughter. When Jessica comes over with her mother Jessica helps me by feeding the squirrels. Even a three year old can't get into too much trouble throwing peanuts on a porch.

The business consists of two parts. I supply peanuts and the squirrels eat them. They pay me with entertainment. Watching these squirrels has given me some ideas on customer service.

Who Trains Who?

At least one of the squirrels will run up to the back door and sit up when he sees me. Another one just comes up to the door and stares in like a kid at a candy store window.

A couple weeks ago I was feeding the squirrels and I mentioned to a friend how well I had trained them. The friend had been standing and watching. She said that it looked more like they had trained me. Whenever they ran up to the door I threw peanuts for them.

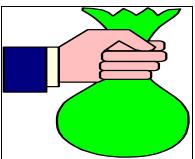
The truth is probably in the middle. I think the squirrels and I have agreed upon a set of signals and procedures that works for us.

We sometimes get too set on just reflexively doing whatever we think the customer wants. What actually works better is an exchange of information. We offer what we can do that we think matches what the customer wants.

We can still have and should have the attitude of doing what the customer wants. However, we need to also do a very good job of explaining to the customer what we can do. If we do a good enough explaining we may offer something the customer wanted but didn't know we could do.

Proper Pretinning Makes a Big Difference

It can reduce or eliminate tip loss. It can dramatically reduce tip breakage.



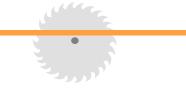
Financial Sophistication?

Jean and I have had a lot of training in financial matters. We understand lots of financial things pretty well.

However we both still feel good on any day when the mail has more checks than bills in it.

Book Review

We recommend a great book by Nick Lyons entitled <u>Fishing</u> <u>Windows</u>. It's simply a book to reflect on the joys of fishing and hunting. We really enjoyed it. Here is an excerpt from it that we think you might enjoy... "Fishing...is green and generous and always gives me back a part of myself that has been lost somewhere among the endless papers. I go not to rivers to kill hecatombs of trout, or in fact any trout at all, but to unkill parts of myself that otherwise might die."



November 20, 1995

Dear Tom,

I THOUGHT YOU MIGHT FIND THE FOLLOWING STORY INTERESTING AND SUITABLE FOR YOUR NEWSLETTER:

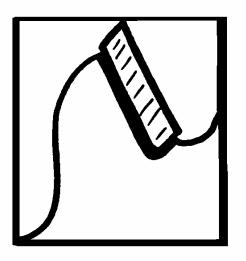
One of our customers, a furniture manufacturer with multi-million dollar sales and national distribution is having another good year. They found themselves between the proverbial rock and a hard spot with the demand for their top quality furniture with a lifetime warranty. Their three CNC routers, running full tilt could not keep pace with production. They elected to provide their glued up panels and router cutters to a sub-contractor with a CNC router to do some of the shaping. The subcontractor complained incessantly to the customer's superintendent about the poor cut and short life of the tools that we had serviced, stating that his supplier was superior and that they should change. This was brought to my attention. Something did not sound right. We took four sets of the cutters that were being used and had them bead blasted to match the silvery finish on our competitors tools. We used Aluminum Oxide abrasive in our blaster, both methods do a good, economical job of cleaning tools. They were then sharpened through our regular process and returned to our customer. They were sent to the subcontractor with a minimum of conversation as to their origin. A week later when I inquired with my customer, I was informed that the subcontractor was very pleased with the performance of the cutters. Fascinating!

Best Regards,

Mark O. Clark

Owner, General Manger

Satincut Saw Systems



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Carbide Processors, Inc. puts silver solder on saw tips. We do not make or sell saws or carbide. We will not compete with our customers. We can give you superior results no matter what saws or carbide you now use. Ask for Carbide Processors, Inc. pretinning when and where you buy saws or carbide. We have technical papers, a newsletter, price sheets and a list of distributors available. Please call if we can help you.

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[1/2 page vertical page advertisement example]

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[1/4 page advertisement example]

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This database is unique in that we personally contacted each business and spoke with the person who is responsible for purchasing industry product or has a great deal of influence in the purchasing decision. It is also unique in the respect that not all databases have taken the time or the initiative to verify any addresses that they may possess.

If you're interested in buying space contact our VP of Sales and Marketing -- Joel Anderson at 800-346-8274 for more information.



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Tungsten Carbide-saw tips with or without brazing, sharpening sledge, and inserts. We pick up Pacific Northwest only. Barry at

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Corporation: We offer a complete line of carbide tipped cutting tools to both the woodworking and metalworking industry. North American also has 13 service centers strategically located throughout the United States to completely recondition our customer's cutting tools. This service also includes free pick-up and delivery within a geographic location. For additional information or a free catalog call or write to North American Products 1180 Wernsing Rd., Jasper, IN 47546 (800) 634-TOOL.

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Maho MC-50, 16" Pallets, Full 4th, 20"x16"x20", 45 ATC, Phillips 432 CNC, Probe, 1986, \$59,500.

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Mazak VQC 20/40 A, 1983, Maz. M-2 CNC 25"x20"x18", 20 ATC, CAT#40, \$45,000.

Mazak SV-25 E, C-Frame, 102"x32"x29.5", 25HP, 40 ATC, 1988, M-2 CNC, \$265,000.

Lathes

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Okuma LC-40-1S, OSP-5000wIGF, 15" Chuck, 48" Turning length, 1984, \$110,000.

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Surplus Record 312-372-9077 Rand Machinery Exchange 212-226-5356 Locator 301-585-9498 Used Equipment Directory 800-526-6052

TMS Machinery Sales 1-800-888-4244 Surplus Center 1-800-488-3407 Mohawk Machinery, Inc. 513-771-1952

American Science & Surplus 708-982-0870

Position Available Expanding custom carbide tool mfg., is seeking individual with mfg./design/engineering training or background. Excellent opportunity for an individual with CAD experience (but not necessary) who enjoys a challenge & willing to work in a team environment. Ability to design precision custom cutting tools from drawings and /or samples. Excellent working conditions, new factory under construction, full-time, benefits, negotiable salary.

Located in NE Wisconsin, small community, outdoor recreation. Mail or Fax resume to Personnel, POB 152, Peshtigo, WI 54157. Fax 715-582-4373. All replies held in confidence.

INDUSTRY MAGAZINES

This month we would like to spotlight the various industry magazines that we are currently advertising with. We have had a really positive experience in dealing with them.

Forest Products Equipment Contact: Ron Weatherford Executive South Office Park US 1 South Suite 1 Swainsboro, GA 30401 800-982-5926

Wood Technology Contact: Jan Curio, Classifieds 600 Harrison Street San Francisco, CA 94107 415-905-2200 x274

Journal Logging & Sawmilling Contact: Perry Rosehill 622 West 22nd Street North Vancouver, BC Canada V7L 4L2 604 328-7941

Lumberman Contact: Lori, Classifieds Greysmith Publishing Inc. 128 Holiday Court Suite 116 Franklin, TN 37068-1629 800-229-9797

Mill Products Contact: Kevin Cook Baum International Media 1625 Ingleton Avenue Burnaby BC Canada V5C 4LB 604-298-3004

Modern Woodworking Contact: Dana Brooks 167 E Hwy. 72 Collierville, TN 38017 901-853-7470 Product Design & Equipment Contact: Cynthia 310-424-4445

New Equipment Digest Contact: Teri Dieterich 216-696-7000

Timber Processing Contact: Tim Shaddick 4779 Collingwood Vancouver, BC V6S 2B3 604-681-1108

Canadian Wood Products Contact: Tim Shaddick 1404 700 West Penmder Street Vancouver, BC V6C 1G8 604-681-7207

The Logger and Lumberman Contact: Sonya Kirkland 6257 North Main Street Wadley, GA 30477 912-252-5237

American Lumber & Pallet 416 South Main Fayetteville, TN 37334 615-433-1010

Forestry Chronicle Contact: Kathleen MacRobbie Communications Reflections Inc., RR #3 Hwy. 6 North Mount Forest, ON N0G 2L0 519-334-3973

Independent Directories Contact: Jim Newton 4245 Pandora Street Burnaby, BC Canada V5C 2R4 604-299-1162

Carbide Suppliers Carbide Alloys 800-334-1165

Carbide Sales Corp 401-231-6960

Carmet Co 800-845-6969

Cascade Southern 503-241-1982

Eagle International 800-633-8068

ICE 800-424-3311

IKS Service, Inc. 205-684-4124

Kennametal Ltd. 604-474-1225

Metal Carbides

216-788-6541

Multi-Metals 502-589-3781

Peerless 614-836-5790

Sandvik Hard Metals 800-343-0636

Sharp Tool Co 800-221-5452

Systi Matic Co 206-823-8200

Sintex Corp 503-357-9510

Teledyne Firth Sterling 615-641-4355

Other Materials Crobalt, Tantung Carbide Specialties 818-915-3911



<u>Stellite ™</u> Deloro 800-267-2886 Brecto's Saw & Supply 800-324-5023

<u>Recyclers</u> Carbide Recycling 800-526-3505

Macro 604-941-9611

Barry Gordon 800-547-6732

<u>Referrals</u> Omega Co 800-872-9436

Welding Laboratory 206-262-9844

<u>Associations</u> International Saw & Knife 317-659-1297 United Sharpener Assoc 301-371-8930 <u>Newsletter Publications</u> The Intermountain Log 703 Lakeside Ave Cour d'Alene, IA 83814 208-667-4641

JUSA 7108 Flint Court Middletown, MD 21769 301-371-8930

Wood Machining News POB 476 Berkeley, CA 94701 501-943-5240

ORCA News "Used Machine Tool Specialists" 4900 Highway 169 N suite 308 Minneapolis, MN 55428 612-535-1774

Mail List Removal If you get this newsletter and don't want to get one please just call or fax us at the 800 numbers and we will be happy to remove you from our mailing list.

Tooling Components Company Adopts Owner's Name

Hickory, NC -- Anthony DeHart, president of a Hickory-based manufacturer of cutting tool components, announced this week his company will now bear his family name.

DeHart Tooling Components, Inc., formerly Sigrist Company, supplies professional tooling manufacturers and distributors with high quality, ready to braze cutter bodies and insert tooling components. The company has been developing its product line over the past 11 years.

"When I purchased Sigrist Company, it was a sales and marketing organization," DeHart explained. "We have transformed the company into a manufacturing based firm with a very complete product line. This name change not only reflects the company's capabilities, it also is a reflection of the level of confidence I have in our products and services. We have established very high standards for every aspect of the business and are now very proud to serve our customers under the DeHart name." He added.

De Hart has invested heavily in advanced technology to insure his company's long term position in the tooling market. The company is committed to production extremely high quality components with very short delivery times. It is dedicated to forming long term partnering relationships that further the development of insert tooling manufactured in the USA.

DeHart Tooling Components, Inc., is located at 1433 9th Avenue SE

Ph. 704-322-1734 Fax 704-327-4845.

Carbide Processors, Inc. YOU Are in the Driver's Seat

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You have asked us to branch out. We make shims and preforms, bond them to your carbide tips and do some custom brazing. We can supply your brazing alloy needs, whether it is wire, silver alloy ribbon or trimetal.

You have requested a pretreatment for your tips before they are pretinned to improve wetting, bonding and tensile strength -- our R&D department is continually working to improve technology for our industry. Ask your saw or tip manufacturer for Carbide Processors Pretinning.

That's how you get better saws!

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